## Welcome to WOPR 6.0!

#### **Double-Click**

# Registration

**WOPR** is Shareware, the "Try It Before You Buy It" kind of software that you can take through its paces *before* you write the check. You trust us to distribute the best Word for Windows add-ons we can produce, in their entirety, with nothing held back. We trust you to buy **WOPR** if you use it.

Here's what you'll get when you register **WOPR**:

- The Quick Start newsletter. Everything you need to help get you going through every WOPRnook and cranny.
- The programs. No nag screens. Latest versions. Ready to install over the top of the shareware versions. And we send you the whole enchilada — source code too, in most cases — so you can poke around and change anything you like.
- Free telephone support (via toll call).
- WOPR Goodies! Discounts on autographed books by the WOPRfolk, including
  top titles on Windows, WinWord and more. WOPR Power Putty, for exercising your hands and wrists. Even the <gulp!> official WOPR baseball cap.
- More free support, via mail or CompuServe.
- Your very own Enveloper Cheat Sheet. Help stamp out smudgies on laserprinted envelopes. A classic, suitable for framing.
- Discounts on all sorts of products, from WinBreak Pro to TSS's Fileware and DocuPower, Megaword, and much more.
- Most of all, you'll receive our sincere thanks for helping keep WOPR alive. Our registered users made WOPR 6 possible. Your registration will help us continue making innovative, useful products for WinWord. We're counting on you; our families are counting on us!

As a registered WOPR 6.0 user, you may run one copy of the WOPR 6.0 routines (WOPR File Manager, Save As, Steller Speller, TBEdit, Enveloper, 2 X 4, File-New, WinBreak Lite, TSS Address Book Lite, Insert Clipart, and all the Li'l WOPRs) on the machine of your choice at any given moment.

For site licensees: if your organization uses more than one copy of **WOPR** at a time, you should license as many copies of **WOPR** as you have copies of WinWord. It's that simple.

**WOPR** is \$49.95 plus \$4.50 shipping and handling, \$9.50 outside North America. Site licenses (more than ten users) are available at considerable savings.

You can register right now by calling 800-OK-WINWORD (800-659-4696), or 314-965-5630. We take Mastercard or Visa, and try hard to ship within 24 hours. To register by mail, send a check (in U.S. dollars, please) to:

Pinecliffe International Advanced Support Group 11900 Grant Place Des Peres, Missouri USA 63131

Pinecliffe International is proud to belong to the Association of Shareware Professionals. ASP protects you, the Shareware consumer, with one of the best guarantees in the business. Here are the details:

This program is produced by a member of the Association of Shareware Professionals (ASP). ASP wants to make sure that the shareware principle works for you. If you are unable to resolve a shareware-related problem with an ASP member by contacting the member directly, ASP may be able to help. The ASP Ombudsman can help you resolve a dispute or problem with an ASP member, but does not provide technical support for members' products. Please write to the ASP Ombudsman at 545 Grover Road, Muskegon MI 49442-9427 or send a CompuServe message to ASP Ombudsman 70007,3536

# **Registration Down Under**

Peter Deegan's legendary *My Computer Company* handles **WOPR** registrations and tech support in Australia and New Zealand. Individual registrations run AUD \$80 (including postage) with all the usual registration benefits plus local support and extra access to the *My Computer Company* BBS (with over 11 Gig of files). Call for company and site licence pricing.

My Computer Company PO Box 99 25 Albert St Erskineville NSW 2043

Voice: (02) 565-1991 Fax: (02) 550-4459 BBS: (02) 565-1044

## A Whirlwind Tour

**WOPR 6.0** has so many nooks and crannies, it will take you days — perhaps weeks — to exercise them all. Don't let it intimidate you. There's plenty you can put to use immediately.

Several of the largest **WOPR** programs are already installed, and you can play with them right now: when you ran SETUP.EXE, they were melded into your copy of Win-Word. If you click on **File**, right now, you'll see two new items, **WOPR File Manager** and **WOPR File Save As**. Give 'em a try. Go ahead. Click on **WOPR File Manager**. See that? You're one click away from sophisticated file management *inside* WinWord — move over WordPerfect, WinWord now rules the file management roost!

**WOPR**'s *Stellar Spellar* is also at your beck and call. Simply move your mouse over a word and right-click. How 'bout that. Instant spell checking. Scroll down and release the mouse button, and BOOM! the mis-spelled word is replaced with the spelling you choose. Similarly, the thesaurus is a click away.

And **WOPR**'s **Toolbar Editor**, **TBEdit**, is ready for you, right now. You might remember that WinWord 2.0 had an easy way to change the macro assigned to a Toolbar button. I dunno why, but WinWord 6.0 lost that capability. (Ain't progress wunnerful?) Well, **TBEdit** brings it back, along with the most advanced icon editing and

2 PINECLIFFE INTERNATIONAL

management tool in any Windows application, anywhere. Simply right-click in some Toolbar and pick **WOPR TBEdit**. It'll take you a couple of tries to get the hang of it — both the left and right mouse buttons get a workout — but watch the status bar, and don't be afraid to hit F1 for help.

So much for the tease. There's much more waiting. **WOPR** spans an enormous range, from world-class envelope printing to a versatile clipart scrapbook, from paper-saving "squished" printing to a quick and easy address book. The *Quick Start* newsletter (file QUIKSTRT.DOC; a hardcopy ships with **WOPR**) will get you up and running in no time. It describes each component of **WOPR 6.0**, shows you how to install (and uninstall!) each one, and steps you through the mechanics.

I hope you'll find a dozen or more new capabilities that you'll use every day.

### Where to Get HAAAAAAALP!

Make sure you use the *Quick Start* newsletter to get everything installed and working properly. (In particular, note that you have to open up ADBKLITE.DOC in your \ WOPR6 subdirectory to get *TSS Address Book Lite* working.)

Most **WOPR** components have F1 on-line help, or a Help command button; simply hit F1 or click on the Help button and you'll be greeted by extensive, detailed, and meticulously cross-referenced help. In addition, *Enveloper*, 2 X 4, *Address Book Lite*, and *FileNew* all have independent documentation, in the corresponding .DOC file in your \WOPR6 subdirectory. Most of the rest of the programs are documented in LILWOPR.DOC.

If you hit a problem and the documentation just doesn't cut it, don't give up! If you are on CompuServe, the fastest, easiest, cheapest way to get help is via the GO WOPR forum. (It's actually section 6 of the OAFORUM, but GO WOPR will get you there directly.) If you aren't on CompuServe, try calling our tech support folks in Missouri, at 314-965-5630, or — better — fax them at 314-966-1833.

If SnailMail is your only option, write to Pinecliffe International, Advanced Support Group, 11900 Grant Place, Des Peres, MO 63131 USA.

## The Guarantee

I want *every* **WOPR** customer to be happy with their purchase. Every single one. And that brings me to our world-famous lifetime guarantee:

If **WOPR** ever fails to live up to your expectations
— doesn't matter what you expected, or why —
simply return it to us, tell us how much you paid,
and you'll receive a full refund, immediately.

Period.

# The Legal Mumbo-Jumbo

As a registered WOPR 6.0 user, you may, at any given moment, run one copy of the WOPR 6.0 routines (WOPR File Manager, Save As, Steller Speller, TBEdit, Enveloper, 2 X 4, FileNew, WinBreak Lite, TSS Address Book Lite, Insert Clipart, and all the Li'l WOPRs) on the machine of your choice.

For site licensees: if your organization uses more than one copy of **WOPR** at a time, you should license as many copies of **WOPR** as you have copies of WinWord. It's that simple.

## The Cast

The **WOPR 6.0** team is the most amazing, most talented group I've ever worked with.

Vince Chen Mark Bader Kate Edson Dan Goodman Lee Hudspeth Scott Krueger T. J. Lee Eileen Wharmby

If you bump into them on-line, or at a conference or book-signing somewhere, give 'em a bad time for me, wouldja? All this adulation is bound to go to their heads.

Oh. Our beta testers deserve a hearty round of thanks, too. Many of the outstanding capabilities you'll find built into **WOPR** came directly from our testers. You'll be able to identify **WOPR**'s beta testers by their official **WOPR** baseball caps, with "**WOPR** 6.0 Beta Team" printed on the back. Some of them also walk on water, or so I'm told

# The Bugs

Yeah, I know. I've heard all the arguments. Conventional wisdom says it's bad business to list known bugs, out where the whole world can see 'em. Folks feel ripped off. Reviewers highlight the negative. Big companies won't buy anything that's buggy. And nobody in their right mind would put a bug list in the main documentation.

So much for conventional wisdom. Heh heh heh.

Far as I'm concerned, you have a right to know everything we know about problems with **WOPR**. So here's a list of things that can go kablooey in the current version of **WOPR** — at least, things we know about at this moment. We'll keep this list updated as the inevitable maintenance releases unfold:

#### Installation

If you use Norton Desktop for Windows or PCTools Windows shell, you may have problems running SETUP.EXE. It will error out when trying to copy CTL3D.DLL to your WINDOWS\SYSTEM directory. You should also disable any Virus checkers.

Please disable your custom shell, use Program Manager and try again. You'll be able to use your alternative Windows shell after the installation.

# **Enveloper**

Reverse Landscape does not work on LaserJet 4. You have to enable the Raster Graphics option in your printer driver in order for this feature to work. Unfortunately, there's no easy workaround for this.

Envelopes converted from Enveloper 4 for the DeskJet printers may not print correctly. You need to use the Print Field button in Enveloper Customize to remove the

Print Field. Also make sure you have the "Fit Page to Envelope" feeder option enabled and that the paper source is "Envelope".

The printer-selection from Enveloper will not work in Windows NT.

#### **TBEdit**

We've been having a hell of a time with certain video drivers, particularly specific Diamond Viper VLB drivers, ATI drivers, and a #9 GXE driver. Usually the bug goes like this: you bring up your custom .TBL or .TBS icon collection, and add a few icons. Then, while adding or saving the icons, suddenly WinWord goes belly up with a General Protection Fault at "<unknown: xxxx>". You may try to bring the .TBL or .TBS file back in, and GPF immediately. Or the file may work fine, but WinWord may GPF the next time you try to add an icon. Sometimes updating to the latest version of the video driver helps. Sometimes it doesn't. The best workaround we've found, should you hit this problem, is to switch to the standard Windows Super VGA driver when adding new buttons to .TBL or .TBS files.

Also, if you have an ATI Ultra or Vantage card (with the Mach 8 chip) and are using their Mach 8 driver, version 2.0 or 2.3, *TBEdit* may be very slow in responding. After clicking on a tool button, it can take a few seconds before the image is copied into the edit area. Otherwise, it works very well.

## FileManager

There's something screwy going on inside WinWord that, we think, has to do with the way WinWord cleans up after running a command from an add-in like **WOPR**. We're working with Microsoft to find a solution. In the meantime, though, you may trigger a General Protection Fault under unusual circumstances when (1) opening a file using the FileManager's Open button, and (2) that file has an AutoOpen macro. The only workaround we've found — and it's a poor one! — is to hold down the <Shift> key when opening such a file, to keep the AutoOpen macro from running. I'm betting that the fix for this will require a maintenance release *of WinWord*, not **WOPR**.

### 2 X 4

No, **2 X 4** does not correctly "squish" every document. I keep hoping that Microsoft will give us the tools we need to take a snapshot of a single page in a doc, and zoom it in and out, but that hasn't happened yet. Until it does, **2 X 4** must go through some very complex machinations to try to shrink properly. Most of the time **2 X 4** works fine, but sometimes it gets fooled. If you have a document that doesn't "squish" correctly, we want to see it! Please send the .DOC file to our tech support folks, or upload it to our GO WOPR forum on CompuServe.

A workaround? Several **WOPR** users report good results with *ClickBooks*, a commercial product that takes Windows printer output files and "squishes" them. Personally, I had a lot of problems with GPFs using *ClickBooks*, but you know how that tune goes: you probably won't have any trouble at all. There's an extensive discussion of *ClickBooks* in the 2 *X* 4 documentation, in your \WOPR subdirectory. An even better workaround is to shell out the bucks for a WinJet printer board. The WinJet software includes "squishing," and — in my experience, anyway — it seems to work quite well.

The Toner Saver feature in **2 X 4** is totally dependent on your printer driver's ability to handle gray characters. Here's a little experiment: select some text, click on Format, then Font, and in the Color box scroll all the way down to Dk Gray or Lt Gray. Now

print the text. What happens? If your printer can't handle Dk Gray or Lt Gray characters, you should yell real loud at the manufacturer!

#### TSS Address Book Lite

This isn't a bug... it's a design feature. <*gulp!*> *TSS Address Book Lite* is meant to be small and fast. It was built to hold all its data in a file no larger than 64K in size. So, depending on how much information you store about each person in the address book, you may only have room for 300 to 500 people. Frankly, if your address book has 500 entries, you need something heftier. Check out *Metz Phones*, an excellent phone book with several industrial-strength capabilities. Or Helen Feddema's Access-based address book, which is on CompuServe's GO WOPR forum. If you're up for a masochistic experience of the first degree, look at one of the \$200 to \$400 Personal Information Managers. Don't say we didn't warn you.

#### In General

If you ever encounter anything that feels like a WOPRBug, please contact our tech support folks immediately, preferably by posting a message in the CompuServe GO WOPR forum. Stick it out there in the open, where everybody can jump in and take a whack at it. No need to be shy: we use **WOPR**, too, every day, and want to make it as bug-free as humanly possible, for *our* sakes, too! We'll work with you to get the problem solved, best we can. Promise.

## The Manual

Conventional wisdom says that you have to ship a printed, glossy-bound manual with a software product, so users feel they *got* something with their software. **WOPR 2.0** shipped with a 100-page manual, and you know what our users *got*? Another piece of trash destined for a landfill somehwere! I asked a bunch of users about the manual: most of 'em told me they looked at it once, then put it on a shelf somewhere. That isn't a reflection on the quality of the manual. It's merely a fact of Windows life.

Think of the software you buy in the retail stores nowadays. You get a couple of disks, a glossy-bound manual, a registration card, and a bunch of filler — cardboard or styrofoam — all coddled in a totally useless, but very colorful, shrink-wrapped cardboard box. Sorry, but from my point of view, it's all a crock. My generation is leaving enough headaches for my son's generation anyway....

So we're going to try something different with **WOPR 6.0**, conventional wisdom be damned. There is no **WOPR** manual. It's all in the on-line F1 Help files, and in the .DOC files in your \WOPR6 subdirectory. If you really, really need hardcopy (yes, I know it happens), you can print the appropriate .DOC file — preferably using **2 X 4**'s "squish" and "Toner Saver" capabilities. But by and large, all you need to do is hit F1 or click on the "Help" buttons in the dialog boxes when using any of the major **WOPR** programs, and answers will spring to your screen.

All of this ties in together, like a karmic mini-donut with a Möbius twist. I'm not real excited about putting **WOPR** on retail store shelves, simply because we'd have to compromise so much — the do-nothing cardboard box being an excellent example — simply to conform to a mindless standard. I don't recommend that you make back-up copies of your **WOPR** diskettes, because it'd be a waste of good diskettes! (In the rare event that one of your diskettes gets scrambled, all you have to do is call and we'll send you a new one.) I emphasize our tech support on CompuServe — as opposed to, say, sending a letter or a fax — because it's quick, easy, cheap, and lots of people can benefit from the experiences of one. Instead of leaving part of **WOPR**'s

6 PINECLIFFE INTERNATIONAL

second diskette empty, we filled it with products we thought you might find useful. And on and on. *Waste not. want not. eh?* 

No, I haven't "gone green." I still think the best Energy-Star power saving device is your OFF switch. But I shudder at the thought that **WOPR** might be contributing to Mother Earth's ills. Naive as it sounds, in a very broad sense I want **WOPR** to be part of the solution, not part of the problem.

## **New Goodies**

We're working on all sorts of improvements to **WOPR**, all the time. Some of them are cosmetic — a nip here or a tuck there — but some of them are pretty phenomenal. For example, as this was written we were trying to get an OK from the US Postal Service to use their dial-up ZIP code verification computers. And **WOPR** users come up with neat, new stuff all the time: everything from killer Toolbars to a wonderful Access-based address book that was, unfortunately, too large to fit on the **WOPR** diskettes.

**WOPR** is a living, breathing, dynamic sort of phenomenon, not a stodgy monolith. So I'd like to invite you to drop by the CompuServe GO WOPR forum from time to time, just to say "hi" and see what's new. You'll find some of the friendliest, most knowledgeable WinWord hacks on GO WOPR. C'mon by and don't be bashful!

## The Future

Got a gripe? Or an idea?

Hey, Microsoft doesn't listen to me too often, but that doesn't stop me from trying!

I'm very interested in hearing any ideas you may have for improving **WOPR**, or Win-Word itself. I can't guarantee that I'll be able to answer every letter, but I'd sure like to hear your thoughts. Drop me a line:

Woody Leonhard
Pinecliffe International
Post Office Drawer 7337
Coal Creek Canyon
Golden, Colorado 80403-0100 USA